



UnitCargo Speditionsenges.m.b.H.  
Hietzinger Kai 13 / Top 7  
1130 Wien | Austria

Tel. +43 1 577 25 03 | Fax +43 1 577 25 03-20  
office@unitcargo.at | www.unitcargo.at  
UID: ATU57970404

## UNITCARGO – CORPORATE POLICY

UnitCargo is an international logistics company founded in 2004 focusing on road transport. UnitCargo is acting as a niche player:

- within the EU
- from Scandinavia to the Balkans
- from Western Europe to Eastern Europe

Our Branch Offices are strategically located throughout our transport corridor in:

- Vienna, (AT – Control Tower)
- Nové Zámky (SK)
- Sofia (BG)
- Bucarest (RO)
- Rzeszów (PL)
- Wrocław (PL)
- Novi Sad (RS)

Unit Cargo's Credo for the year 2020 is: Connecting Flows. Regarding the three pillars listed below this means an increased quality through transparency and improved communication, environmental improvement through the avoidance of empty kilometres of our trucks and safety in the aspect of business and cash flow stability.

### Quality:

The company's aim is to provide a complete network, able to offer our customers and suppliers the best solution in every situation, and by applying the highest quality standards, ensure fulfilment of the contracted transport on time and without deviation.

Our extensive training program ensures that all employees are fully educated in transport and logistics and have the necessary language skills to resolve all issues arising in long distance road transportation. Additionally, we ensure that our communication with both our customers and suppliers is always friendly, fair and supportive.

UnitCargo employees are characterized by global thinking, respect, willingness to help and an understanding of their customers, colleagues and suppliers needs to ensure highest quality standards. All UnitCargo's employees are encouraged to create his or her own workspace and feel comfortable. This ensures an efficient workflow without needless distractions.

Version	08	Corporate Policy_2020	Create Date	January 7, 2019
Page	1 of 2		Change Date	January 15, 2020
Approved by	Davor Sertic		Changed by	Ines Kiszala
Saved As	J:\QUALITY MANAGEMENT\INTERNAL_UCMS\UC AT\APPLICABLE DOCUMENTS\Corporate Policy\2020\Corporate Policy_2020.docx			



UnitCargo Speditionsges.m.b.H.  
Hietzinger Kai 13 / Top 7  
1130 Wien | Austria

Tel. +43 1 577 25 03 | Fax +43 1 577 25 03-20  
office@unitcargo.at | www.unitcargo.at  
UID: ATU57970404

**Environment:**

The same management strategy is applied throughout the company, with a strong emphasis on environmentally friendly policies, which we believe add to the efficiency, productivity and overall quality of our work. The environmental impact is closely monitored and subject to continuous improvement.

UnitCargo not only adheres to environmentally relevant regulations, but also is keen on providing our services utilising the necessary resources with the utmost efficiency and in a way which is always environmentally friendly. Through professional training and further development of all UnitCargo employees both the direct and indirect environmental impacts of our work are constantly improved.

**Safety:**

In addition to fulfilling the legal requirements, we have integrated occupational health & safety at the highest management level. We strive to improve the safety performance through constant improvement of the management system. Personal issues such as drug or alcohol abuse is not tolerated but we offer help in a time of such crisis.

Regular team meetings ensure effective communication among employees, Branch Offices as well as between employees and the management. We aim to ensure that this positive operating atmosphere, our quality performance, sustainability and health & safety measures are passed on to our customers and suppliers.

Vienna, 08.01.2020

Signature by CEO:

Mag. Davor Sertic, MBA

Version	08	Corporate Policy_2020	Create Date	January 7, 2019
Page	2 of 2		Change Date	January 15, 2020
Approved by	Davor Sertic		Changed by	Ines Kiszala
Saved As	J:\QUALITY MANAGEMENT\INTERNAL_UCMS\UC AT\APPLICABLE DOCUMENTS\Corporate Policy\2020\Corporate Policy_2020.docx			